



County of Santa Cruz Board of Supervisors

Agenda Item Submittal

From: County Executive Office

Subject: Proposed 2025-26 Budget for the 911 Communications Center

Meeting Date: June 4, 2025

Formal Title: Approve the Proposed 2025-26 Budget for the 911 Communications Center, including any supplemental materials, and take related actions, as outlined in the referenced budget documents, and as recommended by the County Executive Officer

Recommended Action

Approve the Proposed 2025-26 Budget for the 911 Communications Center, including any supplemental materials, as provided in the referenced budget documents:

- [Proposed Budget](#)

Executive Summary

The Proposed 2025-26 Budget for the 911 Communications Center provides the funding of the County's share of costs for the Santa Cruz Regional 911 Center, which operates as a joint powers authority.

Discussion

Santa Cruz Regional 9-1-1 (SCR911) is dedicated to serving as the vital link between the public and public safety organizations through responsiveness and technical excellence while in partnership with its Users and employees.

SCR911 operates as a joint powers authority and integrates four separate communications center operations (the County and the cities of Watsonville, Santa Cruz and Capitola) into a single operation providing emergency dispatch services. SCR911 also contracts to serve all the fire districts in Santa Cruz County, the Santa Cruz County and San Benito County local paramedic and ambulance transport provider, as well as San Benito County and the City of Hollister.

Budgeted funding provides the County's share of costs for SCR911. The department Proposed 2025-26 Budget is provided online at: www.SCCVision.us

Financial Impact

The 911 Communications Center Proposed Budget includes \$2,791,504 in expenditures offset by \$500,000 in revenues, \$1,291,504 in General Fund contribution, and \$1,000,000 in District Sales Tax contribution, reflecting no change from the Fiscal Year (FY) 2024-25 Adopted Budget.

SCR911 approved its FY 2025-26 Budget on May 15, 2025. As a result, the County contribution is expected to increase with a coinciding reduction of General Fund Contingencies, when final adjustments are presented to the Board on September 30, 2025, for final budget adoption.

Strategic Initiatives

Operational Plan - Comprehensive Health & Safety, Operational Excellence

Submitted By:

Carlos J. Palacios, County Executive Officer

Recommended By:

Carlos J. Palacios, County Executive Officer

Artificial Intelligence Acknowledgment:

Artificial Intelligence (AI) did not significantly contribute to the development of this agenda item.