



## **County of Santa Cruz Board of Supervisors**

### **Agenda Item Submittal**

**From:** Human Services Department

**Subject:** Approve Amendment to Agreement with Bitfocus, Inc. for Data Analysis Tool License

**Meeting Date:** February 11, 2025

**Formal Title:** Approve first amendment to agreement with Bitfocus, Inc., increasing the amount by \$9,486 for a new total of \$463,938, for data analysis tool license and related technical assistance, and take related actions

### **Recommended Actions**

1. Approve first amendment to agreement (Contract No. 25C4452) with Bitfocus, Inc., increasing compensation by \$9,486, for a new total of \$463,938, for an additional Looker™ data analysis tool license and related technical assistance; and
2. Authorize the Director of Human Services to sign the amendment.

### **Executive Summary**

The Human Services Department (HSD) recommends the Board of Supervisors (Board) approve an amendment to an agreement with Bitfocus, Inc. to increase the contract amount by \$9,486 to \$463,938 through the end of the contract term, June 30, 2025. The increase in funding will provide one additional Looker™ data analysis tool license and related technical assistance for the Housing for Health (H4H) Division for business intelligence queries and reporting.

### **Discussion**

Bitfocus, Inc. is the administrator of Santa Cruz County's homeless Continuum of Care's (CoC) Homeless Management Information System (HMIS), a federally required computerized record-keeping system that captures information about people experiencing or at-risk of homelessness within the area. The CoC uses HMIS data to improve housing and services, identify patterns and monitor trends over time, and enhance inter-agency coordination, amongst other uses.

Approval of the amendment to Contract No. 25C4452 with Bitfocus, Inc. will provide an additional Looker™ data analysis tool license and related technical assistance, giving Santa Cruz and Monterey counties the capacity to appropriately share data about the Recurso de Fuerza program funded by the County of Monterey and operated within Santa Cruz County.

### **Financial Impact**

Funding is available within the approved FY 2024-25 Human Services Department budget from the U.S. Department of Housing and Urban Development. Approval of this agreement will not require a new allocation of County General funds.

Contract No. 25C4425 Bitfocus, Inc., Amendment One

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### **Strategic Initiatives**

## Operational Plan - Operational Excellence

**Submitted By:**

Randy Morris

**Recommended By:**

Carlos J. Palacios, County Administrative Officer

**Artificial Intelligence Acknowledgment:**

Artificial Intelligence (AI) did not significantly contribute to the development of this agenda item.